



Andrea Daems

Miss Andrea Daems, born on March 30th 1968, resident: D-79713 Bad Säckingen, Am Rheinblick 3, has participated with success in the touristic correspondence course, profession: touristic courier. This correspondence course is exanimate and licensed by the Staatliche Zentralstelle für Fernunterricht (ZFU), Number of Licence 780600.

Miss Daems has finished the correspondence course with the following result:

Correspondence course touristic courier: **outstanding (1,0)**

She finished the courses by a written examination in February 2021. This certificate is issued in consequence of the results obtained concerning the following subjects:

General touristic matters / definitions / forms and kinds of journey / national & international Tourism Organisations / offers of touristic components (hotels, restaurants etc.), travel agency and tour operator / transport / hotels and accommodation / forms of travel guidance / local courier / touristic encouragement (animation) / scientific and round trip guidance / psychology of journey and leisure time for couriers / dynamic forces of groups / travel medicine and first aid / procurement and communication of information / travel laws and complaint management / travel contract and law of travel contract / AGB (general conditions of trading) & BGB (code of civil law)/ deficiencies during a journey / international law / instructions of customs and health / instructions of entry and exit / travel assurance / rights, duties and tasks of touristic guidance / several travel assurances / contracts for couriers / organization at the destination / organization of the bureau / continuation of own studies / worldwide touristic geography for couriers / general structural facts / entry instructions / topography, climate and time zones / touristic traffic and infrastructure / touristic regions and forms / sightseeing / art and culture /



FernAkademie Touristik
Allensteiner Strasse 34
D 48157 Münster
Tel. 0251 2373306
Fax. 0251 248507
mail@fernakademie-touristik.de
www.fernakademie-touristik.de

i. A. A. Stumberg
Michael Schröder
Business Administration Tourism – Institute Director

